



Quick Reference Guide

**Violence Against Women
Services
in the Region of Peel**

Developed by:



PCAWA
PEEL COMMITTEE AGAINST WOMAN ABUSE

Quick Reference

Violence Against Women Community Services

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Description of Services:

- **Crisis Response:** Immediate one-time response or intervention to an urgent service request by a woman in a crisis situation. It consists of a crisis counselling session in person or by phone, information if requested by the client, service options and a copy of the Safety Plan.
- **Crisis Support Services:** The primary purpose is to ensure that the client is connected with the woman abuse service system in the community. The service consists of brief service intervention (1-6 sessions) until First Stage Counselling services can be provided.
- **First Stage Counselling:** The focus is on safety and health issues, information on the rights of women and children, providing one-on-one support in accessing appropriate community resources, empowering women to take proactive actions most appropriate to their situation.
- **Second Stage Counselling:** Counselling services for women who no longer live in abusive relationships or who choose to remain with their partners and learn to self-protect if future abuse occurs. The focus is on developing a more in-depth understanding of woman abuse and empowering women

Alliance for South Asian AIDS Prevention (ASSAP)

www.asaap.ca

Contact:	Tel: 416-599-2727		
	<i>120 Carlton St, Toronto ON, Canada</i>		
Mandate:	(ASAAP) provides HIV/AIDS, sexual health and support services for South Asian communities in the Greater Toronto Area.		
Core Programs & Services:	<ul style="list-style-type: none"> • HIV Prevention • Living with HIV/AIDS • Community Development • SAFE Program 		
	* <i>Services are offered in English, Tamil, Hindi, Urdu, Gujarati, Bengali, Arabic or Nepali.</i>		

African Community Services

www.africancommunityservices.com

Contact:	Tel: 905-460-9514	Fax: 905-460-9769
	Email: info@africancommunityservices.com	
	<i>10 Gillingham Drive, UNIT 308 Brampton ON L6X 5A5</i>	
Mandate:	Our Mission is to improve the quality of life of members of the newcomer community in Peel by providing them with the support, information and services necessary for healthy integration into Canadian society.	
Core Programs & Services:	<ul style="list-style-type: none">• Newcomer Settlement• Employment Support• Summer Youth Employment• Youth Development• Violence Abuse and Prevention• Seniors Program• Women and Families• Health and Wellness• Volunteer Training and Development Program• Community Engagement• Mental Health and Wellness	

Armagh

www.armaghhouse.ca

Contact:	Tel: 905-855 -0299	Fax: 905-855-3189
	Email: armagh@rogers.com	
	<i>Armagh PO Box 52581 1801 Lakeshore Rd. W. Mississauga, ON L5J 4S6</i>	
Mandate:	Providing women with a second-stage supportive housing program serving the Region of Peel. We offer a safe and supportive environment for women, with or without children. We believe that every person has the right to live without fear of physical, psychological, emotional, sexual or financial abuse. We believe that women and men should have equal opportunities to develop their potential to live full and rich lives. We believe that all women have the right to decide for themselves the direction which their lives will take, according to their personal values and needs.	

**Core
Programs
& Services:**

- *Supportive Counselling:*
 - Individual and group counselling
 - Safety plans
 - Budgeting
 - Life skills
 - Parenting/Active parenting
 - Conflict resolution
 - Expressive Art Therapy
 - Emergency First Aid and CPR
 - Homework Assistance
 - Paws to Read (matches child who struggles to read with certified therapy dogs)
 - Tools for Life (relationship-building interactive resources for children 3-13)
 - Follow up support services for up to one year once the woman moves into the community.
- *Healthy Body, Healthy Mind:*
 - Understanding your emotion
 - How to channel your anger
 - How to help keep yourself less vulnerable
 - Emotions: what do to with them
 - Self-esteem
 - Yoga
 - Laughter Yoga
 - Self-Care
 - Stress Techniques/Reflexology
- *Referral, information and advocacy:*
 - Income Assistance
 - Education Programs
 - Counselling Services
 - Legal Aid Ontario
 - Parenting Support Resources
 - Social and recreational programs for women and children

Brampton Multicultural Community Centre

www.bmccentre.org

Contact:	Tel: 905-790-8482	Tel: (905) 790-8482
	Fax: (905) 790-8488	• Fax: (905) 874-6100
	<i>150 Central Park Drive Suite # 107 Brampton, ON L6T 2T9</i>	<i>197 County Court Blvd. Suite 303 Brampton ON L6W 4P6 L6W 4P6</i>
	*More locations listed on website	
Mandate:	To enhance the capacity of newcomers to participate more effectively in our communities. To partner with other services providers and organizations to strengthen the response capacity of the settlement sector. To work collectively with other community actors to facilitate better use of newcomers' knowledge and talents in Canadian workplaces.	
Core Programs & Services:	<ul style="list-style-type: none"> • Community Connections – Schools • Community Connections – Library • Employment Services • Newcomer Settlement Services • Mind your Health • Seniors Program • Volunteer Management • <i>Youth Services:</i> <ul style="list-style-type: none"> ○ New Direction: Gang Prevention & Intervention ○ Be the change ○ Peel Good Start 	

Canadian Mental Health Association

www.cmhapeeldufferin.com

Contact:	Tel: 905-451-2123		Fax: 90-456-7492
	Email: info@cmhapeel.ca		
	<i>Canadian Mental Health Association, Peel 7700 Hurontario Street, Suite 314 Brampton, ON L6Y 4M3</i>		
Mandate:	To provide a wide range of innovative services and supports to people who are experiencing mental illness and their families		
Core Programs & Services:	<ul style="list-style-type: none">● Access: Intake, Information, Referrals<ul style="list-style-type: none">○ 24.7 Crisis Support Peel Dufferin○ Systemwise● Education and Training<ul style="list-style-type: none">○ Wellness Now○ Wellness Works○ Displays● Brief Services<ul style="list-style-type: none">○ Family Support○ Mental Health Counselling○ Substance Use● Individual Support Services<ul style="list-style-type: none">○ Access to Recovery○ Assertive Community Treatment Team○ Early● Group and Peer Support Programs<ul style="list-style-type: none">○ Concurrent Disorders Support Programs○ Recovery West● Housing and Homelessness● Mental Health and Justice● Seniors● Youth● Client Rights		

Catholic Cross-Cultural Services

www.cathcrosscultural.org

Contact:	Tel: 905-457-7740	Tel:905-273-4140
	<i>8 Nelson Street West, Suite 302 Brampton, Ontario L6X 4J2</i>	<i>3660 Hurontario Street, 7th Floor Mississauga, Ontario L5B 3C4</i>
Mandate:	Catholic Cross-cultural Services (CCS) is a charitable organization providing services that assist in the settlement and integration of immigrants and refugees.	
Core Programs & Services:	<ul style="list-style-type: none">• Crisis intervention and support• Short-term solution focused one-on-one counselling including the development of transition and safety strategies• Information on rights and options, advocacy and referral services• Connections to services in the community that address legal, housing, financial and long-term counselling needs• Language-specific support groups for women• Transitional Housing Support to help find and maintain housing	
	*Services available in multiple languages including Spanish, Polish, Punjabi, Hindi, Urdu and English, or an interpreter can be made available according to our client needs.	

Catholic Family Services of Peel-Dufferin

www.cfspd.com

Contact:	Tel: 905-450-1608	Fax: 905.450.8902
	Email: info@cfspd.com	
	<i>The Honourable William G. Davis Centre for Families 60 West Drive, Suite 201 Brampton, ON L6T 3T6</i>	
Mandate:	Catholic Family Services Peel-Dufferin is a multi-service agency that services individuals, couples, and families who live or work in the Regions of Peel and Dufferin. We support the entire community, newcomers, immigrants and people of all faiths and backgrounds.	
Core Programs & Services:	<ul style="list-style-type: none">• <i>Counselling Services:</i><ul style="list-style-type: none">○ Walk-in counselling clinic○ Individual, Couple & Family Counselling and Psychotherapy • <i>Violence in Family Relationships</i><ul style="list-style-type: none">○ Individual, Couple & Family Counselling and Psychotherapy○ Partner Assault Response○ HEAL network services○ Safe Centre of Peel • <i>Group Support:</i><ul style="list-style-type: none">○ Wellness groups○ Group counselling	

Chantel's Place—Trillium Health Partners Sexual Assault/Domestic Violence Services

www.trilliumhealthpartners.ca

Contact:	Tel: 905-848-7580 x 2548	Counselling: 905-848- 7689
	<i>100 The Queensway West Mississauga, ON L5b 1B8</i>	
Mandate:	Medical, forensic and/or counselling services to recent sexual assault and/or domestic violence survivors	
Core Programs & Services:	<ul style="list-style-type: none">• Acute medical care for survivors of sexual assault• Acute medical care for survivors of domestic violence• 24-hour services• Forensic services• Follow-up services (counseling and medical)• Community resources	

DisAbled Women's Network

www.dawncanada.net

Contact:	Tel: 514-396-0009	Fax: 514-396-6585
	<i>469, Jean Talon W. #215 Montréal QU, H3N 1R4</i>	
Mandate:	DAWN is an organization that works towards the advancement and inclusion of women and girls with disabilities and Deaf women in Canada. Our overarching strategic theme is one of leadership, partnership and networking to engage all levels of government and the wider disability and women's sectors and other stakeholders in addressing our key issues.	
Core Programs & Services:	<ul style="list-style-type: none">• Girls Without Barriers• Do the Rights Thing• Youth The Future	

East Mississauga Community Health Centre

www.eastmississaugachc.org

Contact:	Tel: 905-602-4082	Fax: 905-602-5432
	Email: mississauga@lampchc.org	
	7-2555 Dixie Road Mississauga, ON L4Y 4C4	
Mandate:	We strive to improve quality of life by supporting people to reach their full potential.	
Core Programs & Services:	<ul style="list-style-type: none"> • <i>Medical Services:</i> <ul style="list-style-type: none"> ○ Primary Health Care ○ Chiropody (Foot Care) ○ Physiotherapy Program ○ Diabetes Education ○ Nutrition Counselling ○ Dental Health Care • <i>Community/Social Support Programs:</i> <ul style="list-style-type: none"> ○ Health Promotion ○ Seniors' Wellness ○ LGBTTIQQ2S ○ Mental Wellness ○ Social Work ○ Client Advocacy 	

Elizabeth Fry Society of Peel-Halton

www.efrypeelhalton.ca

Contact:	Tel: 905-459-1315	Fax: 905-459-1322
	Email: efry@efrypeelhalton.ca	
	44 Peel Centre Drive, Suite 200 Mississauga, ON L9T 4B5	
Mandate:	We will be a tireless and strong champion within the Peel-Halton Region for the appropriate and non-discriminatory delivery of programs and services to women and youth who are or may be at risk of coming into conflict with the law.	
Core Programs & Services:	<ul style="list-style-type: none"> • <i>Youth:</i> <ul style="list-style-type: none"> ○ Girls in the Know ○ Youth-NOW ○ Female Mobile Support ○ Attendance Centres ○ Youth Resources ○ Empowering Against Exploitation & Empowering Girls Against Exploitation ○ Follow up & Aftercare ○ Majorie Armos Residence ○ Court Support Services for Youth ○ Building Resiliency in Girls ○ CARDOW ○ Intentional Sector Collaboration • <i>Adults:</i> <ul style="list-style-type: none"> ○ CAROW ○ Intentional Sector Collaboration ○ Vanier Centre for Women-Change Is a Choice Program ○ Women's Transitional Residence ○ Ellen House 	

**Core
Programs
&
Services:**

- CSO Programs
- Pre-Disposition Community Services
- Alternative Measures
- Community Justice Worker
- Bonnie McPhee Residence
- Mother Child Program
- Intermittent Community Work Program
- Community Counselling
- Adult Court Counselling Service
- Drug Treatment Court, Diversion Program
- Direct Accountability Program
- Court Support Program

Family Services of Peel

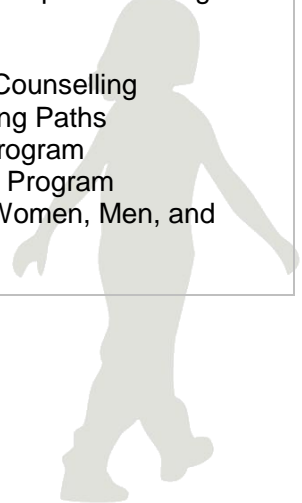
www.fspeel.org

Contact:	Intake: 905-453-5775	Office: 905-270-2250
	Email: fsp@fspeel.org	
Mandate:	<p>As a multi-service agency, we provide professional counselling, educational programs, employment support services, support for people with developmental disabilities and their families, as well as support for victims of violence and abuse.</p> <p>Sensitive to cultural and social diversity, Family Services of Peel is a community-based agency that works to strengthen families, couples and individuals through guidance, coaching, mentoring, education and support.</p>	
Core Programs & Services:	<ul style="list-style-type: none">• Counselling• Drop in group and counselling for women experiencing violence• Drop in, peer to peer, group and counselling for men who have experienced early childhood abuse• Abuse prevention programs (men's program, PAR, seniors, VAW)• Programs for People with Developmental Disabilities – SIL / APSW/at risk of being homeless• Employment (for youth and adults)• Families and Schools Program• Human trafficking• Research (Syrian refugees and trauma)	

Family Transition Place

www.familytransitionplace.ca

Contact:	Tel: 905-584-4357	Fax: 519-942-8243
	<i>20 Bredin Pkwy Orangeville, ON L9W 4Z9</i>	
Mandate:	Since 1984, Family Transition Place (FTP) has been providing critical services to women and their children who have experienced abuse and unhealthy relationships. Inside FTP's doors, women find a warm and welcoming place where their safety and well-being is the most important thing in the world.	
Core Programs & Services:	<ul style="list-style-type: none">• Emergency Shelter• Second Stage housing• Transitional, Legal and Housing Support Services• Support Within Housing Program• Counselling<ul style="list-style-type: none">○ Individual and Group Counselling for Women○ Caring Dads○ Sexual Assault Counselling○ Mothers Changing Paths○ Child Witness Program○ Rural Response Program○ Workshops for Women, Men, and Children	



HEAL Network (Helping End Abuse for Life)

www.healnetwork.org

Contact:	Tel: 905-450-1608 x 119
Mandate:	Dedicated to helping children in the Region of Peel heal from their exposure to woman abuse, strengthen family and stop family violence.
Core Programs & Services:	<ul style="list-style-type: none">● Helping Mothers and Children Survive Abuse Together (HMCSAT):<ul style="list-style-type: none">○ This is a ten-week closed group for women, and their children, ages newborn to 12 years, who have been impacted by their exposure to woman abuse. The focus of the group is to empower women in becoming the experts in helping their children learn how to lead violence-free lives. Multicultural and Cultural/Language specific groups are available.● Alternative Intervention Program:<ul style="list-style-type: none">○ This is a program intended for families who require additional support. Families may be referred to this program when there is help needed with:<ul style="list-style-type: none">○ Acute trauma○ Managing impacts of trauma○ Relationship building between the caregiver and the child○ Enhancing parenting skills○ Developing conflict resolution skills

Indus Community Services

www.induscs.ca

Contact:	Tel: 905-275-2369	Fax: 905-275-6799
	Email: info@induscs.ca	
	<i>3038 Hurontario Street, Suite 206 Mississauga, Ontario L5B 3B9 Canada</i>	
Mandate:	We are committed to supporting our growing communities to manage change through quality, client-centred social and health services and responsive public education.	
Core Programs & Services:	<ul style="list-style-type: none">• Risk assessments• Local and International Safety Planning• Crisis Intervention and supportive counselling (short term)• Parenting and youth counselling• Facilitate direct referrals to Short Stay Crisis Support Program (SSCS and Supportive Housing of Peel centralized intake)• Settlement and immigration services• Direct support to understand the family court system by debriefing outcomes of court appearances and lawyers appointments• Assistance in documenting the history of abuse Accompaniment during Family court proceedings where appropriate• Monthly legal clinics for legal matters (ie. Immigration, tenant rights, employment rights)• Assistance applying for Legal Aid Certificates• Commission of Oath	

Interim Place

www.interimplace.com

Contact:	24 Hour Crisis Lines:	Community Support & Outreach Central Intake Line:
	Tel: 905-403-0864	Tel: 905-676-0257
	TTY: 905-403-0453	TTY: 905-676-1413
	Tel: 905-676-8515	Toll-Free: 1-855-676-0257
	TTY: 905-676-0284	
	Toll-Free: 1-855-676-8515	
Mandate:	To provide shelter, support, counselling and advocacy to help abused women and their children break the cycle of violence. We are women-centered, anti-racist, anti-oppressive, non-profit organization serving the diverse population of the Region of Peel.	
Core Programs & Services:	<p>Interim Place is a dynamic anti-violence organization providing shelter, counselling and advocacy supports for women, youth and children experiencing violence in the Region of Peel. We are committed to ending violence against women by acknowledging and addressing the multitude of barriers facing women who have experienced violence and by providing crisis intervention and a range of supports and services. Interim Place works within a feminist, anti-oppressive, anti-racist, queer and trans positive, disability positive, harm reduction framework.</p> <p><u>Agency Programs:</u></p> <ul style="list-style-type: none">• Two Emergency Shelters for women experiencing violence. The 24-hour Emergency Shelters provide up to 54 beds in two confidential locations. Women with or without children can stay up to 4 months.	

- Two 24 hour Crisis Lines for women to access crisis supports who have experienced violence giving in the community.
- The Community Support and Outreach Program provides support to women living in the community who have experienced violence or transitioning from the shelter to community.
- The Central Intake Line operated through our Community Support and Outreach Program provides coordinated access to Transitional Housing Supports in Peel Region.
- Our Public Education program provides free workshops, training and education opportunities for schools, organizations, and workplaces across Peel. Workshops are tailored to the needs of the organization and topics covered include: healthy and unhealthy relationships, bullying and harassment, gender and self-esteem, consent and sexual violence, empowerment skills for girls and women.

Services provided:

- Individual counselling supports for women and children.
- Risk assessment & individual safety planning for women and children.
- Case management supports.
- Transition planning and assistance (from home to shelter, shelter to community, shelter to shelter).
- Advocacy services includes; legal assistance and court support, family, immigration, criminal and civil matters.
- Information and referrals to community supports and services.
- Accompaniment to legal, housing, Ontario Works and other appointments as required to support women and children.
- Support/educational groups for women and children.
- Support for women to locate safe, affordable and permanent housing accommodations.

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| | <ul style="list-style-type: none">• Practical supports to obtain food, clothing, identification, healthcare and day care.• Harm Reduction Supports.• Services are provided in woman's first language. |
|--|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

Malton Neighbourhood Services

www.mnsinfo.org

Contact:	Tel: 905-677-6720	Fax: 905-677-6281
	Email: info@mnsinfo.org	
	<i>3540 Morning Star Drive Mississauga, ON</i>	
Mandate:	Dedicated to supporting the creation of connected, safe, and strong communities by offering and engaging in activities that recognize and respect the diversity of the neighbourhoods it serves.	
Core Programs & Services:	<ul style="list-style-type: none">• <i>Newcomer Support:</i><ul style="list-style-type: none">○ Settlement Workers○ Settlement in Schools (MSEP)○ MNS IRIS○ Notary Public & Commissioner• <i>English Classes:</i><ul style="list-style-type: none">○ Language Bench Marks○ Computer Skills○ Conversation Circles• <i>Community Support:</i><ul style="list-style-type: none">○ Job Finding Services○ Free Legal Clinic○ Community Computers○ Women's Services• <i>Family Programs:</i><ul style="list-style-type: none">○ Early Years○ Youth○ Seniors○ Lion○ Free Dental Clinic For Children○ Spanish Speaking Group	

Métis Nation of Ontario

www.metisnation.org

Contact:	Tel: 613-798-1488	•	Fax: 613-722-4225
	<i>Métis Nation of Ontario 500 Old St. Patrick St, Unit 3 Ottawa, ON K1N 9G4</i>		
Mandate:	<p>We, the Métis Nation, have the inherent right of self-determination and self-government; We, the Métis who live within the Métis Homelands of Ontario, desiring to bind our people together to collectively promote our common cultural, social, political, and economic well-being, have founded the Métis Nation of Ontario, to be our representative body with the following aims and objectives:</p> <ul style="list-style-type: none">to research, publish and promote the genealogical documentation of the Métis, and to establish and maintain a registry of the Métis Citizens of Ontario;to establish democratic institutions based on our inherent right of self-government;to encourage the full participation of all Métis in the Métis Nation;to promote and foster community development;to re-establish land and resource bases;to develop prosperity and economic self-sufficiency within the Métis Nation;to provide care and support necessary to meet the fundamental needs of the citizens of the Métis Nation;to promote the improved health and wellness of the individual, the family and the whole Métis community;to establish effective means of communication for the Métis Nation;to encourage academic and skills development and to enable citizens of the Métis Nation to attain their educational aspirations;		

	<p>to promote the history, values, culture, languages and traditions of the Métis Nation and to create an awareness of our proud heritage;</p> <p>to promote Métis artistic and cultural achievement;</p> <p>to ensure that Métis can exercise their Aboriginal and Treaty rights and freedoms and in so doing, act in a spirit of cooperation with other Aboriginal and non-Aboriginal people;</p> <p>to establish good relations and maintain our historic alliances with all Aboriginal peoples for the pursuit of our common interests and goals;</p> <p>to continue our affiliation with the Métis National Council for the representation of the interests of the Métis Nation in Ontario at the National and International levels;</p> <p>to gain the recognition and respect of the Métis as a Nation and a people.</p> <p>to protect and preserve the land and waters within our homelands for future generations.</p>
<p>Core Programs & Services:</p>	<ul style="list-style-type: none"> • Economic Development • Education & Training • Healing & Wellness • Infinity Property Services • Intergovernment Relations • Lands, Resources & Consult

Muslim Community Services

www.muslimcommunity.org

Contact:	Tel: 905-790-1910	
	<p><i>150 Central Park Drive, Suite 304, Brampton, ON</i></p>	
Mandate:	<p>MCS is a group of diverse professionals dedicated to enhancing newcomer community engagement. We offer a wide range of services and learning opportunities to connect newcomers to a better future in the ever changing Canadian society.</p>	
<p>Core Programs & Services:</p>	<ul style="list-style-type: none"> • <i>LINC (Language Instruction for Newcomers to Canada):</i> <ul style="list-style-type: none"> ○ Free English Classes & free Childcare for Eligible Participants • <i>Family Support Program:</i> <ul style="list-style-type: none"> ○ Supportive Counselling ○ Support for women and children exposed to family violence ○ Prevention ○ Education ○ Information and Referrals ○ Settlement and Integration Services with collaboration of sister organization Brampton Multicultural Community Center offering: <ul style="list-style-type: none"> ○ Orientation ○ Information ○ Translation and Interpretation ○ Job Board & Job Placement ○ Resume Preparation & Assistance ○ Interview & Job Search Techniques. • <i>Senior Program:</i> <ul style="list-style-type: none"> ○ Cultural and Linguistic Support; Peer Support ○ Monthly Guest Speakers on different topics of interest ○ Recreational and Social Activities. 	

Newcomer Centre of Peel

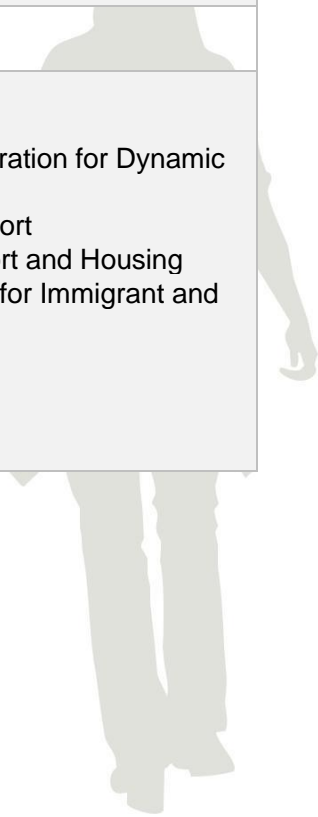
www.ncpeel.ca

Contact:	Tel: 905-306-0577	Tel: 905-306-1275
	<p>165 Dundas Street West, Suite 116 Mississauga Ontario L5B 2N6</p>	
Mandate:	<p>Touching the lives of people by providing quality, customized and innovative settlement services in a safe, confidential and respectful environment.</p>	
Core Programs & Services:	<ul style="list-style-type: none"> • Counseling: <ul style="list-style-type: none"> ○ Civic Rights, Responsibilities and Canadian Values ○ Canadian Law and Justice ○ Employment ○ Continuing Education ○ Finances and taxation processes in Canada ○ Mental Health ○ Trauma support counseling ○ Parenting ○ Nutrition, health and physical wellness ○ Community participation and volunteerism • Services: <ul style="list-style-type: none"> ○ Translation, interpretation and document certification ○ Community service referrals and bridging programs ○ One-on-one and group sessions/workshops • Various Community Activities for Youth, Adults and Seniors 	
	<p><i>* Services offered in English, French, Arabic, Belarussian, Farsi, Hebrew, Hindi, Mandarin, Polish, Punjabi, Russian, Spanish, Tamil, Ukranian & Urdu.</i></p>	

OASIS Centre Des Femmes

www.oasisfemmes.org

Contact:	Tel: 1-877-336-2433	TTY: 1-866-860-7082
	French Crisis Line: 1-877-336-2433	
Mandate:	To support and provide services to women in a space where they will be listened to without being judged, and where a woman's perspective of her abuse or assault is the focus.	
Core Programs & Services:	<ul style="list-style-type: none">• Workshops• Counseling• Momentum: Preparation for Dynamic Life• Family Court Support• Transitional Support and Housing• Individual Support for Immigrant and Refugee	



Our Place Peel

www.ourplacepeel.org

Contact:	Tel: 905-238-1383	Tel: 905-648-4046
	Email: info@ourplacepeel.org	
	<i>3579 Dixie Road, Mississauga, ON L4Y 2B3</i>	
Mandate:	At Our Place Peel, we're investing in the future of our community and country by providing homeless and disadvantaged youth the confidence and skills to obtain housing, overcome problems of their past and become financially independent.	
Core Programs & Services:	<ul style="list-style-type: none">• Emergency Youth Shelter• Resource Room• Transitional Housing Program• H.Y.P.E. (Helping Youth Prepare Effectively)	

Peel Aboriginal Network

www.peelaboriginalnetwork.com

Contact:	Tel: 905-712-4726	Fax: 905-712-9803
	Email: pan.info@icloud.com	
	<i>208 Britannia Road East, Unit 1 Mississauga, ON, L4Z 1S6</i>	
Mandate:	In 2009 PAN opened as a Cultural Center to provide a social setting to foster cultural awareness and education, and provide services and support to the Aboriginal community in the Region of Peel.	
Core Programs & Services:	<ul style="list-style-type: none">• Aboriginal Housing Services• Food and Clothing Bank• Employment Counseling• Traditional Healing and Wellness• Aboriginal Legal Services• Aboriginal Family Mediation• Aboriginal Youth Services• Indigenous Alternative School• Drum Workshops• Drumming Circles• Music Lesions• Movie Nights• Traditional Arts & Crafts• Dream Catcher workshops• Beading• Regalia Workshops• Nutritional Bingo• Full Moon Ceremonies• Talking Circles• Community Education	

Peel Children's Aid Society

www.peelcas.org

Contact:	Tel: 905-363-6131	Fax: 905-363-6133
	Email: mail@peelcas.org	
	<i>6860 Century Ave Mississauga, ON L5N 2V8</i>	
Mandate:	To ensure the safety and well-being of children and strengthen families through partnership.	
Core Programs & Services:	<p>Peel Children's Aid protects children from abuse and neglect and helps parents and caregivers build healthy families. In addition to protecting children, which is done with the support of our Peel community, Peel CAS works with families who may be facing challenges such as poverty, unemployment, ill health, domestic violence, mental health issues, or caring for a child who has serious physical, emotional or developmental difficulties. Some families also just need parenting support. The best way to deal with child abuse and neglect is to prevent it. If there is a concern – please call.</p> <p>By working together with families we can often stop or change circumstances which may lead to a child being abused or neglected. We encourage families who need help to contact our agency before problems escalate so we can help you care for your children in a more positive way.</p>	

Peel Children's Centre

www.peelcc.org

Contact:	Tel: 905-795-3500
	<i>85A Aventura Court Mississauga, ON L5T 2Y6</i>
Mandate:	To enrich the lives of children and youth who experience social, emotional and/or behavioural challenges by providing a continuum of high quality mental health services.
Core Programs & Services:	<ul style="list-style-type: none">• Arson Prevention• Child Witness• Concurrent Disorders (Mental Health and Substance Use)• Connect• Counselling Services• Court Clinic• Crisis Response• Day Treatment• ECHO Residential• Group Services• ICF (0-6) & (7-17)• Intensive Supports and Resource Coordination Program• Parent-Operated Residential Treatment• Peel Inclusion Resource Services• Peel Infant-Parent Program• Peel Wraparound Process—Children's Mental Health• Peel Wraparound Process—Developmental Services• Peel Wraparound Process—Adolescent Team• Psychiatric Services• Psychological Services• Residential Treatment• Respite Services• School-Based Services• Sexual Abuse Treatment• Tangerine Walk-In Counselling

Peel Elder Abuse Network

www.peapn.ca

Contact:	Tel: 905-459-7777	Tel: 1-877-298-5444
	Seniors Safety Line: 1-866-299-1011 60 West Drive, Suite 204 Brampton, ON L9T 3T6	
Mandate:	To promote the optimal Quality of Life for older adults in Peel region.	
Core Programs & Services:	<ul style="list-style-type: none">• Peel Elder Abuse Support Program• Elder Abuse Prevention• Elder Abuse Protocol• Safe Housing Program• Scams and Fraud Prevention	

Peel Family Mediation Services

www.peelfamilymediation.org

Contact:	Tel: 905-456-4700 ext. 5662	Fax: 905-453-7796
	<i>A. Grenville & William Davis Courthouse Room 250 (second floor, near courtroom 201) 7755 Hurontario Street, Brampton, ON L6W 4T1</i>	
Mandate:	To meet the demand for accessible quality family law mediation and public education services in Peel.	
Core Programs & Services:	<ul style="list-style-type: none">• On-Site Mediation• Off-Site Mediation• Mandatory Information Programs	

Peel HIV/AIDS Network (PHAN)

www.phan.ca

Contact:	Tel: 905-361-0523	• Fax: 905-595-1443
	Email: Info@phan.ca	
	<i>Peel HIV/AIDS Network 601-7700 Hurontario St. Brampton, ON L6Y 4M3</i>	
Mandate:	Working together to improve the health and prosperity of communities in Peel.	
Core Programs & Services:	<ul style="list-style-type: none">• Living with HIV: Employment ACTION• Harm Reduction• African, Caribbean & Black Health Promotion• GBTQMSM Men's Health: Totally Outright• Women's Health: Sex Worker Drop-In	

Peel Institute of Violence Prevention

Contact:	Tel: 905-270-2250	
Mandate:	<p>Peel Institute on Violence Prevention is an interdisciplinary and intersectorial collaborative initiative among agencies in the Region of Peel working toward the eradication of all forms of violence. Operating within an equity lens and an anti-oppressive, anti-racist framework, the Institute is a focal point for data-driven, evidence-informed practice, which will improve the organization of services, combining the perspectives of the diverse population served, academia, and community service providers.</p>	

Peel Regional Police

www.peelpolice.ca

Contact:	Emergency: 911	Non-Emergency: 905-453-3311
	<i>7150 Mississauga Road Mississauga, ON, L5N 8M5</i>	
Mandate:	Peel Regional Police is committed to our Vision of 'A Safer Community Together'. Everything we do is driven by our Mission, Vision and Values and we pride ourselves in being accountable to our community	
Core Programs & Services:	Peel Regional Police currently has 5 operational Divisions, operating 7 days a week, 24 hours a day, to meet the needs of victims/families dealing with domestic/family violence. In addition, the Square One Community Station is also available with reduced hours of operation. Officers will respond to complaints of domestic/family disputes, and document same. In all situations a comprehensive investigation will be conducted. The safety needs of the victim/family will be addressed and where reasonable grounds exist to believe an offence has occurred, the appropriate charges will be laid.	

Punjabi Community Health Services

www.pchs4u.com

Contact:	Tel: 905-677-0889	
	<i>2980 Drew Road, Unit #241 Mississauga, ON L4T 0A7</i>	
Mandate:	To provide health, settlement and social services to improve the quality of life of individuals, families and diverse communities.	
Core Programs & Services:	<ul style="list-style-type: none">• Mental Health• Addictions• Settlement• Geriatrics• Better Families Program• Community development & Social Enterprise	

Rapport Youth Services

www.rapportyouth.com

Contact:	Tel: 905-455-4100	
	<i>71 West Drive, Unit 37, Brampton, ON L6T 5E2</i>	
Mandate:	To strengthen the social and emotional well-being of youth and families through counselling and related support services.	
Core Programs & Services:	<ul style="list-style-type: none">• Youth Counselling• Counselling for Families at Risk• ECLYPSE Youth Centres• ECLYPSE After School Program• Group Services• Youth Arts Against Violence	

Region of Peel – Ontario Works

www.peelregion.ca/help

	Tel: 905-791-7800	Toll-free: 1-888-919-7800
Contact:	<i>10 Peel Centre Drive, Suite A and B, Brampton ON, L6T 4B9</i>	
Mandate:	The Region of Peel provides financial help for people in need.	
Core Programs & Services:	<ul style="list-style-type: none">• Apply for Ontario Works• Get Help Paying for Funeral Arrangements• Apply for a Discounted MiWay Monthly Bus Pass• Get Help for Paying Past-Due Bills or Rent	

Region of Peel – Housing

www.peelregion.ca/housing

Contact:	Tel: 905-791-7800	Toll-free: 1-888-919-7800
	<i>10 Peel Centre Drive, Suite A and B, Brampton ON, L6T 4B9</i>	
Mandate:	The Region of Peel offers several programs to help if you need to: Receive housing subsidy, find shelter if you are homeless, renovate your home to make it more accessible.	
Core Programs & Services:	<ul style="list-style-type: none">• Apply for Housing Subsidy• Find A Shelter• Get help Paying for Home Renovations and Repairs• Keep your spot on the Housing Subsidy Centralized Wait List• Get Help Paying for Past-Due Bills or Rent• Get Help Paying for Renovations for your Second Unit• Resources for Peel Living Tenants• Appeal a Decision	

Regional Diversity Roundtable

www.rdrpeel.org

Contact:	Tel: 905-232-7371	
	<i>28 Village Centre Place Ste. 107 Mississauga, ON, L4Z 1V9</i>	
Mandate:	The Regional Diversity Roundtable is committed to being a leader in supporting organizations and institutions to be diverse and equitable in order to provide services that are fair, inclusive and culturally appropriate.	
Core Programs & Services:	<ul style="list-style-type: none">• Consulting Services• DEI Education• DEI Initiatives/Projects• Tough Questions Cafe• Centering Diversity for Workplace Equity	

Safe Centre of Peel

www.scopeel.org

Contact:	Tel: 905-450-4560	
	<i>The Honourable William G. Davis Centre for Families 60 West Drive, Suite 110 Brampton ON, L6T 3T6</i>	
Mandate:	<p>The Safe Centre of Peel is a safe and welcoming space where many agencies work together in one location. We offer support and compassionate care to adults, children and youth affected by abuse and violence in Peel. Our collaboration consists of 10 onsite agencies, 9 offsite partners, and a multitude of community partners serving hundreds of individuals every year in 12 languages.</p>	
Core Programs & Services:	<ul style="list-style-type: none">• Wrap Around Services for Adults Who Have Experienced Violence and Abuse<ul style="list-style-type: none">○ Safety planning○ Housing support○ Legal clinic○ Counselling○ System navigation○ Settlement support• Child minding available	

Salvation Army—Honeychurch Family Life Resource Centre

www.peelregion.ca/housing

Contact:	Tel:905-451-4115	
	Email: help@flrc.ca	
Mandate:	The Salvation Army Family Life Resource Centre (FLRC) is an emergency short term shelter in the Brampton area for women and their children escaping partner violence	
Core Programs & Services:	<ul style="list-style-type: none"> • Counselling • Children’s Services • Outreach • Legal Support • Housing • Intake • Groups • Activities for Children and Youth 	

The Salvation Army—Women’s Counselling Centre

www.salvationarmyerinmills.ca/wcc.html

Contact:	Tel: 905-820-8984	Fax: 905-820-2050
	Reception: ext. 870	
	<p><i>2460 The Collegeway Mississauga, ON L5N 6K3</i></p>	
Mandate:	<p>The Women’s Counselling Centre is a client centered therapeutic environment providing holistic counselling from a feminist perspective. Our clients are women in Peel Region who have experienced any form of abuse.</p>	
Core Programs & Services:	<ul style="list-style-type: none"> • Counselling • Psychoeducational Groups • Legal Support • Client Advocacy 	

Victim/Witness Assistance Program

Contact:	Tel: 905-456-4797	Tel: 1-866-788-5678
	Email: peel.vawp@ontario.ca	
	<p style="text-align: center;"><i>7765 Hurontario Street, 2nd floor Brampton, ON L6W 4S3</i></p>	
Mandate:	<p>To provide information, assistance, and support to victims and witnesses of crime throughout the criminal court process in order to improve their understanding of, and participation in, the criminal court process. This is achieved by enhancing victim/witness understanding of and participation in the criminal justice system, assisting the victim/witness to regain a sense of well-being and to provide coordinator of community support structures to assist victims of crime.</p>	
<p style="text-align: center;">Core Program s & Services :</p>	<ul style="list-style-type: none"> • Information about the criminal justice system and client role in court • Information about client rights under the Ontario Victims' Bill of Rights and Canadian Victims Bill of Rights • Referrals to community agencies for counselling and other services • Information about a private waiting area that may be available to client should they attend court • Help to give information to the Crown Attorney • Assistance to prepare for court (for trials, preliminary hearings) • Preparation of Victim Impact Statements when required • Updates about when client is required to be at court • The latest information about other court dates at the request of the client. • Assessing your accessibility needs and assisting with coordinating services to meet those needs 	

Victim Services of Peel

www.vspeel.org

Contact:	Crisis: 905-568-1068	Office: 905-568-8800
	Email: info@vspeel.org	
Mandate:	To provide 24-hour crisis support to persons victimized by crime or circumstance.	
Core Programs & Services:	<ul style="list-style-type: none">• Crisis Intervention• South Asian Family Enrichment (S.A.F.E.)• Transitional & Housing Support• Community Information Sessions• Victim Quick Response Program	

La Maison

www.lamaison-toronto.org

Contact:	Shelter: 647-777-6433	Office: 647-777-6419
	Email: info@lamaison-toronto.org	
Mandate:	To provide a safe environment for Francophone women in all their diversity, with or without children, who are struggling with domestic and family violence in order to support them in the recovery of their autonomy. The House is also involved in social strategies aimed at reducing women's vulnerability and asserting their rights	
Core Programs & Services:	<ul style="list-style-type: none">• Accommodations and Support• Accompaniment• Program of activities• Community Liaison	

Vita Centre of Peel

www.vitamanor.org

Contact:	Tel: 905-502-7933	Fax: 905-502-7868
	Email: info@vitacentre.org	
	73 Watline Avenue, Suite 101 Mississauga, ON L4Z 3E5	
Mandate:	Vita Centre is dedicated to excellent support, education and counselling for pregnant and parenting youth.	
Core Programs & Services:	One-to-one counselling Group Programs High School Completion	

United Achievers Community Services

<https://unitedachievers.org/>

Contact:	Tel: 905-455-6789
	Email: uacs@unitedachievers.org
	36 Queen Street East, Lower Level Brampton, ON
Mandate:	To provide culturally-relevant programs and services to inspire residents in the Region of Peel, primarily from the Black and Caribbean communities, to make positive changes in their lives and within their communities.
Core Programs & Services:	<ul style="list-style-type: none">• Fresh Start for Women - for women and their dependent children who are suffering the effects of abuse• Building Healthy Families - in which we receive referrals from the Peel Children's Aid Society to counsel parents whose children are involved with the Society• Healthy, Active & Wise Seniors - provides seniors with outlets to reduce their feelings of loneliness and isolation, promote healthy lifestyles and participate in activities to build relationships• Arts, Literacy & Tutoring Club - an after-school program for children ages 6 to 13 where they engage in civic activities while developing skills in subject they are struggling with in school• Summer Day Camp - for ages 6 to 14 where children are kept active through the summer vacation with various arts, crafts and other learning opportunities• Youth Entrepreneurship Mentorship Program - this program, which is offered through the Services for Black Children, Youth & Families, is geared toward youth 16 to 24 years who are entrepreneurs or aspire to own their business.

Acknowledgments

The Peel Committee Against Woman Abuse would like to thank our funders for their generous support.



United Way
of Peel Region



PCAWA
PEEL COMMITTEE AGAINST WOMAN ABUSE

Peel Committee Against Woman Abuse (PCAWA)
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Email: pcawa@pcawa.org
www.pcawa.net

